



General Guidelines

A general rule of thumb for cleaning all CrystaLite products is to use a water solution that is the same temperature as the products' surface with mild soap or detergents. A mild soap mix would be one that would be gentle on your hand if submerged without a protective glove. Using a dish soap such as Joy® or Palmolive® is recommended as they are effective in cutting grease yet do not contain irritants that could harm you and/or your CrystaLite product. For railing installations near marine salt environments, using a common 'boat soap' is recommended as an environmentally friendly and effective product. Avoid cleaning in the hot sun.

Glass Panels

Warm water is important because cold water may cause a sun heated glass surface to crack due to thermal shock. Avoid cleaning in the hot sun. **DO NOT USE A SCRAPER OR BLADE.** It is important to avoid using any scraper and/or blade on glass panels. Advanced coatings may be present which are very thin and hard to detect with the naked eye. Products such as Windex® are safe to use, but not recommended for best results as they may leave streaks. We have available a Foam Glass Cleaner when a gentle soap solution alone is not effective. Automotive windshield foam cleaners are recommended as well.

For the removal of adhesive residue - Naphtha VM&P grade, Kerosene, or Isopropyl Alcohol may be used with a soft cloth. Wash immediately with soap and warm water and rinse thoroughly with clean water. Never apply such products on a hot glass surface.

Cable Assemblies

The cable fastener assemblies must be washed periodically using one of the recommended cleaners above. This is particularly important for railing installations in marine salt environments. Over time, water can travel with the cable and wick inside to internal components. It is important to rinse fasteners thoroughly during periodic cleaning, to wash away any salt and/or contamination to avoid any internal build up.